2018 PCRC Annual Report of GRATITUDE





Annual Report of GRATITUDE

A Message from the Executive Director and Board President 2019 Board of Directors Services, Impact, and Focus 2018 Updates and Accomplishments **Financial Report List of Supporters**







2018 Impact Graphic

Pictured above: Staff members Jenn Brown and Leah Shollenberger putting together new chairs for PCRC's administration and educational building, known as "61".





Pottstown Cluster of Religious Communities

57 N. Franklin Street Pottstown, PA 19464 610.970.5995

pottstowncluster.org



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Dear PCRC Community,

GRATITUDE. It is defined as "the quality of being thankful; readiness to show appreciation for and to return kindness." At the Pottstown Cluster of Religious Communities (PCRC), it is with a deep and abiding sense of gratitude we present this Report as a public acknowledgment of your kindness, and in appreciation for your continued support for the work we do together to improve the overall quality of life for individuals and families in our region.

We firmly believe our community is strongest when the most vulnerable among us are treated with dignity and respect. Our neighborhoods thrive for everyone when all are fed, securely sheltered, and have access to educational resources. Your partnership — making our endeavors, goals, and mission a reality — is what we value most and for what we are most grateful.

The **Annual Report of Gratitude** highlights the ways in 2018 PCRC focused on:

- Exploring and/or implementing new programming and partnerships;
- · Expanding our physical campus;
- Bringing government officials and our community together to discuss and debate real-world challenges;
- Recognizing those who go above and beyond in service to our work;
- New and improved ways to communicate our endeavors —

all for the purpose of serving our neighbors in the greater Pottstown area in our mission to provide tangible services, support, and spiritual guidance to address our clients' basic needs. You will also learn the impact our efforts — together — have yielded.

We are Grateful to our Leaders

PCRC's Board of Directors take an active role in oversight of the organization. Along with their regular meetings and work, they participated in a Day of Clarity in the spring of 2018, facilitated by Laura Otten, PhD, Executive Director of the Nonprofit Center at LaSalle University's School of Business. Work from that day led to greater opportunities for the strategic work of the Board for the next few years.

We are Grateful to our Supporters and Volunteers

Our progress could not happen without the consistent and generous support of this community. Our faithful individual, business, and worship center supporters are the backbone of our work. The hundreds of volunteers who provided more than 21,500 hours of their time in 2018 made the success of our programs possible. PCRC appreciates the opportunity to witness the grace and kindness of this community as we work together to help our neighbors.

With all of these blessings, there is still more work to be done and challenges to face, so it is our hope we can count on your continued support. We humbly thank you and are forever **GRATEFUL**.

Barbara Wilhelmy Executive Director

Mary Ann Glocker President, Board of Directors









Pictured from top: PCRC's dedicated staff members; Holiday Teddy Bear at PCRC; members of the PCRC Development Committee I. to r. Wendy Lucas, Liz Peters, and Janet Simmons (Liz and Janet also Board members); former Board member and volunteer Frank Cebular working on "61".

OIRECTORS

Mary Ann Glocker *President*Nurse Practitioner, Retired

Roberta Body Vice PresidentExecutive Vice President/Chairman of Board –

Palmer International, Inc.

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TriCounty Area Federal Credit Union

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Real Estate Investor

Amy C. Lehman

Director of Partnership Programs/ Leadership Coach – The Hill School

Rich Newell

CEO – Pottstown Hospital

Janet Simmons

Business Administrator Retired

Judith L. Watts

Attornev –

Yerger Daylor Allebach Scheffey Picardi

"Our Day of Clarity was a collaborative and bonding exercise with my fellow Board members that helped us reevaluate our working groups and how they could strategically help the organization thrive in service to the community."

— Mary Ann G., Board member

Who We Serve

PCRC serves individuals and families living in the greater Pottstown area primarily; we also serve residents across Montgomery County for housing stability services.

36% of clients are children under the age of 18 59% are adults

5% are adults age 65 and older

 ${\it Impact}$ of our Services

In 2018, PCRC served an average of 470 households with groceries and 1,249 prepared meals, distributing 419,627 pounds of food locally and 152,308 pounds to partner agencies in Montgomery County. Through an eviction prevention pilot program, we provided services to 81 households, resolving 85% of those evictions. Twelve series of UP3 workshops have been held to date, with 89 graduates; 100% of most recent graduates surveyed report experiencing a greater knowledge on how to improve their stability.

Focus of our Services

FOOD SECURITY — assuring access to sufficient, safe, and nutritious food that meets dietary needs and food preferences for an active, healthy life.

HOUSING STABILITY — PCRC provides case management and support in finding safe, affordable, housing for individuals and families facing homelessness or possible eviction.

SUPPORTIVE SERVICES and EDUCATION — provides referrals, education, and support to help individuals and families improve overall stability.

Our Mission

Through interfaith cooperation, the Pottstown Cluster of Religious Communities (PCRC) provides tangible services, support, and spiritual guidance to address the basic needs of persons within and beyond the Greater Pottstown area, coordinating our programs and referrals to help clients improve their overall stability.

2018 UPDATES







U.S. Senator Casey and Commissioner Arkoosh Hold SNAP Benefits Roundtable at PCRC

On June 25, 2018, U.S. Senator Bob Casey, Jr., and Dr. Val Arkoosh, Chair of the Montgomery County Board of Commissioners, along with Renee Gorski, Patrick Druhan, and PCRC's Executive Director Barbara Wilhelmy and staff member Danielle Gadsden, participated in a SNAP Benefits Roundtable Panel Discussion held at PCRC.

To read more, see more photos, and to watch the CBS3 Philly video coverage of this important event, go to our new website here: pottstowncluster.org/category/inthenews.

PCRC Receives \$5,000 Grant from the TD Charitable Foundation

PCRC was awarded a grant from the TD Charitable Foundation, the charitable giving arm of TD Bank, America's Most Convenient Bank®. This is a new partner for PCRC. The grant supported the Eviction Prevention and Intervention Coalition (EPIC) pilot project designed to stabilize vulnerable families and individuals who are facing eviction by providing them with legal and social services support.

The project included case management services, carried out by PCRC, to prevent eviction in the short term and to connect the household to community supports necessary to maintain long term housing stability. PCRC supported the program with a Housing Stability Coach working in conjunction with legal representation on-site at the Magisterial District Court in Norristown, PA.

The project served 81 households in 2018 within and beyond the Greater Pottstown area during the one-year grant period.

To read more, visit our new website here: pottstowncluster.org/category/inthenews.

"Pottstown Cluster of Religious Communities was extremely honored to receive a grant from the TD Charitable Foundation." "...We were able to address the significant and debilitating impact that evictions have on vulnerable populations..."

— Executive Director Barbara Wilhelmy

"61" Moves Toward Occupancy

In 2018, the PCRC community worked tirelessly to ready its new administrative and educational building for occupancy, so that programming can be expanded. "We are trying to return this house as close as it can be returned to its original glory, while at the same time providing much needed office and educational space for PCRC," offered Frank Cebular, "61" volunteer and former Board member. Most of the construction and cosmetic work is completed, and we are now working with the borough to make sure the building is in compliance and can be occupied soon. Stay tuned!

Pictured above from I. to r.: U.S. Senator Bob Casey, Jr., Commissioner Dr. Val Arkoosh, and PCRC employee, Danielle Gadsden at PCRC's SNAP Benefits Roundtable; PCRC's new administrative and educational building "61" with volunteers beautifying the outside; "61" inside one of the shiny new offices, made so by our very dedicated volunteers and staff!







PCRC Institutes New Awards in 2018

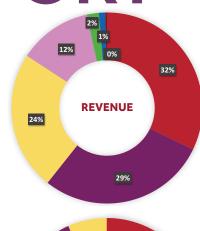
PCRC instituted two new awards at its most recent fall fundraising event, You Gotta Have Heart — the "Helping Hands with Heart" award, that honors a dedicated PCRC donor/volunteer who embodies PCRC's mission; and the "Cluster Community" award, honoring someone in the community/wider community who has furthered PCRC's mission and made an impact through his or her involvement with PCRC. The 2018 recipients were former Board member and super volunteer Frank Cebular, and PA Attorney General Josh Shapiro, (accepted by Anthony Luker, Education and Outreach Specialist with the PA Office of the Attorney General). Hope to see you at our next You Gotta Have Heart event, Thursday, September 26, 2019!

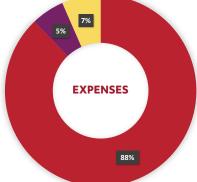


PCRC launched its new and first-ever enewsletter — *Cluster Chronicles* — the fall of 2018. To receive updates to stay informed of PCRC happenings, and get the enews delivered to your email inbox, subscribe on our new website here: **pottstowncluster.org/clusterchroniclessubscribe**.

REPORT

FINANCIAL





REVENUE

Total: \$2,644,265

■ Gifts-In-Kind	\$850,207	32%
■ Foundations/Grants	\$754,555	29%
Government Contracts	\$621,579	24%
■ Contributions	\$327,959	129
■ Special Events	\$54,072	2%
(Less Direct Expenses)		
United Way	\$28,500	1%
■ Other Income	\$7,393	0%

EXPENSES

Total: \$2,715,378

Program Services	\$2,385,535	88%
■ Management/General	\$151,847	5%
Fundraising	\$177,996	7%



PCRC 2018 Report of Gratitude

SUPPORTERS

PCRC thanks the community partners, individuals, foundations, businesses, and worship centers listed below for their support of our mission through their generous contributions. These gifts and partnerships will help provide tangible services, support, and spiritual guidance to address the basic needs of persons within and beyond the Greater Pottstown area. We apologize in advance for any inadvertent omissions or inaccuracies. Know that we value each and every donor at every level of support. Please let us know if our records are incorrect.

Community Partners

Church World Service Cradles to Crayons

Habitat for Humanity of Montgomery and Delaware Counties

HealthSpark Foundation Leadership Tri-County

MAHN

Philabundance

TriCounty Community Network
United Way of Greater Philadelphia and
Southern New Jersey

Your Way Home Montgomery County Wegmans (Collegeville)

Heart of Gold \$10,000+

Foundations/Businesses/Organizations
Brownbacks United Church Of Christ
HealthSpark Foundation

Anonymous

KeyBank Foundation

Leo & Peggy Pierce Family Foundation Montgomery County Foundation

Pottstown Area Health and Wellness Foundation

The Francesco A. Mascaro Charitable Trust

Individuals

Mr. and Mrs. Karl Glocker

Big Heart \$5,000-\$9,999

Foundations/Businesses/Organizations
First Presbyterian Church
Genuardi Family Foundation

Limerick Generating Station Employees Association

PNC Charitable Trust Precision Polymer

St. James Evangelical Lutheran Church TD Charitable Foundation

The Hill School

Individuals

Mr. and Mrs. Bruce Albitz Mr. and Mrs. Scott Bentley Mr. and Mrs. Zachary Lehman

Mr. David Ziegler

Heart and Soul \$1,000-\$4,999

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Boenning & Scattergood, Inc.
Cedarville United Methodist Church
Christ Episcopal Church
Church World Service, Inc.
Cody Computer Services, Inc.
Coventry Church of the Brethren
First United Methodist Church
JB Supply Inc.
JRC Technical Sales, Inc.

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St. Paul's Church

The Erie Community Foundation

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Caring Heart \$500-\$999

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Giving Heart \$100-\$499

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Waltz Golf Farm

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Anonymous

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Mr. John Varghese

Helping Heart Up to \$99

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Albina Veys DMD PC A.L. Coffman & Son, Inc. Blank Rome LLP Casner Agency Inc. COSTCO Wholesale

CJ's Tire & Automotive Services D & D Collision Service, Inc. Dallas-Reed Insurance Agency

Giant Food Store Glocker & Co., Inc.

Independence Planning Group

James Kline Transportation Services, LLC

Janney Montgomery Scott Lastick Furniture & Floor Covering Montgomery County Chapter of Credit

Owen J. Roberts High School

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Professional Pharmacy & Convalescent

Products

St. John's UCC Guild

The Benevity Community Impact Fund

Trinity Reform Church

Your Community Resource LLC

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Anonymous Anonymous

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Mr. and Mrs. Lincoln Noecker Mr. and Mrs. Michael Noto Mr. Wilbert O'Dell

Dr. Carl Pardini Mr. Richard Pennypacker

Mr. Ronald Peterson

Mr. and Mrs. Leonard Pettine

"I came to volunteer at PCRC through St. James Lutheran Church, and I enjoy volunteering because I know I am helping somebody. It keeps me busy, and the people here are great! I'm glad I'm able to help."

— Barbara U., longtime volunteer

Mrs. Celia Phillips

The Rev. Karen Pidcock-Lester

Ms. Mary Anne Player

Ms. Vanessa Pranzo

Mr. and Mrs. William Price

Ms. Jennie Pritzker

Ms. Margaret Quay

Mr. Mark Rabinowitz

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Mr. and Mrs. Richard Wong

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In-Kind Contributions

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Berean Bible Church

Bethel African Methodist Episcopal Church

Bethel Community Church

Brownback's United Church of Christ

Cedarville United Methodist Church

Christ Episcopal Church

Congregation Hesed Shel Emet (Mercy

and Truth)

Coventry Church of the Brethren

Emmanuel Lutheran Church

First Baptist Church

First Church of the Brethren

First Presbyterian Church

First United Methodist Church

Grace Covenant Church

Grace Evangelical Lutheran Church

Harris Family Ministries

New Covenant Baptist Church

New Hanover Lutheran Church

Pine Forge Seventh Day Adventist

Saint Aloysius Catholic Parish

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St. James Lutheran Church

St. John's United Church of Christ

St. Peter's Lutheran Church

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Day Saints

The Salvation Army

Trinity Reformed United Church of Christ

Trinity United Church of Christ

Unitarian Universalist Fellowship

Vallay Viaw Community Church

Valley View Community Church

Walnut Street Community Church

Zion's United Church of Christ

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Giant Food Store

Pottstown Hospital – Tower Health

Montgomery County Chamber of

Credit Unions

Redner's Markets, Inc.

The Mercury

The SunnyBrook Ballroom

Traffic Planning and Design, Inc.

TriCounty Area Federal Credit Union

Wegmans

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Beacon of Life Chiropractic

Irwin Leighton Inc.

LGBT Equality Alliance, Inc.

PCRC Board of Directors

PCRC Delegate Assembly

Pennsylvania Association of Staff Nurses

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Pine Forge Academy

The Hill School

The Wyndcroft School

Thrivent Financial Action Team

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Mr. Michael Bleyer

Mr. and Mrs. David Bohn

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Ms. Wendy Lucas

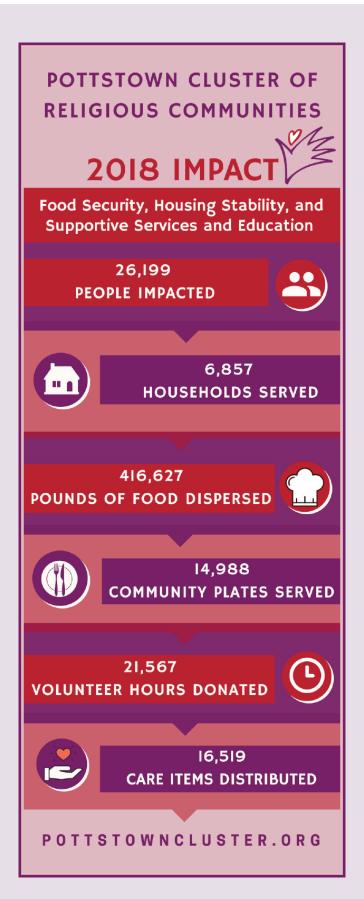
The Rev. Mary Etta Mest

Mr. James Shelly

Mr. Donald Updike

Mr. Andrew Vedock Mr. and Mrs. Craig Wilhelmy





A life not lived for others is a life not lived." – Mother Teresa



"The Cluster helped my family during my illness."

— PCRC client

"The food pantry helped us get food on the table when I lost my job."

— PCRC pantry client

"Pottstown Cluster has been our saving grace in our time of need."

— PCRC client